

## Holiday Basket of Miracles

### Adopt-A-Family FAQs

**Thank you for your interest in adopting families through our Holiday Basket of Miracles Adopt-A-Family program. Below is a list of commonly asked questions to familiarize you with the program.**

**If this does not answer your questions, please contact** Sandy Morales, Development Director, at [smorales@miraclesforkids.org](mailto:smorales@miraclesforkids.org) or call 714-705-4541.

#### **1. What am I expected to provide the families?**

For each family adopted, you are asked to provide a minimum of \$25 value gift(s) for each member of the family. All toys/gifts must be NEW and age-appropriate.

#### **2. Can I give the children gift cards so the families can pick out the presents?**

No. We ask that you purchase the gifts that the children wrote on their wish lists, or similar.

#### **3. Can I choose the size of the family?**

You may request a family size and we will do our best to accommodate your requests. Please understand there are a limited number of families that are matched on a first-come, first-served basis.

#### **4. Can I adopt multiple families?**

**Individuals** - Yes, you can adopt up to (5) families as long as you can provide the minimum requirements for each family.

**Corporate Groups** – Yes, your team can adopt up to (15) families as long as you can provide the minimum requirements for each family.

**360° Miracle** – Individual members can adopt up to (5) families and circles can adopt up to (10) families as long as you can provide the minimum requirements to each family.

#### **5. Can I specify the location of the families I want to adopt?**

You may request the location of the family and we will do our best to accommodate your requests. Please understand there are a limited number of families that are matched on a first-come, first-served basis.

#### **6. Do I need to contact my adopted family/families?**

No, the Miracles for Kids team will communicate with your family for any questions you may have.

## **7. When and where do I need to drop off my gifts for my family?**

The deadline to drop off all gifts is **Monday, December 8<sup>th</sup>** at Miracles for Kids office located at 17848 Sky Park Cir Ste C, Irvine, CA 92614. Gifts may be dropped Mon – Thurs 8:30am – 4pm or Fridays 8:30am – 1pm.

## **8. Why do I need to turn in copies of my receipts?**

We will need the value of the gifts for your tax receipt. Our financial records also require us to track the dollar value of all donations given to us as a nonprofit organization. We greatly appreciate your help with this.

## **9. Am I required to deliver the gifts to my family or families?**

If you adopted a family from our “OC Local” list, you will be expected to deliver your gifts along with fresh food to your family on Saturday, December 13<sup>th</sup>.

If you wish to deliver to your family who lives outside our OC Local area, please inform us, and we can coordinate with the family on a day that works for you.

If you do not wish to deliver, please notify Sandy when signing up for Adopt-A-Family. We will match you with a shipping family.

## **10. Can I ship gifts directly to my family?**

Yes, you may ship your gifts directly to your family. Please notify our team and provide a tracking number so that we may let the families know when to expect their gifts. If shipping directly from an online site, please choose a gift wrap option when purchasing gifts, or ship wrapping paper and tape to your family so that parents may wrap the gifts themselves.

## **11. Can I wrap the gifts?**

**If you are delivering to your family**, you may wrap your gifts on your own or join us at our big Wrapping Party on Saturday, December 13<sup>th</sup>.

**If your family’s gifts are being shipped by Miracles for Kids**, you can drop off wrapped or unwrapped gifts at our Miracles for Kids office by Monday, December 8<sup>th</sup>. You may also join us at our big Wrapping Party on Saturday, December 13<sup>th</sup>.

**If you are shipping directly to your family**, we ask that you wrap your gifts. If shipping directly from an online site, please choose a gift wrap option for the gifts or ship wrapping paper and tape for the family to wrap themselves.

## **12. Do you give my information to the family when they are adopted?**

No, for the security of our families and donors, we do not give the family any of your information.

**13. What happens if I cannot fulfill my obligation to the family that I have adopted?**

Please understand that by adopting a family, you are making a commitment to that family to provide holiday gifts. Once a family is adopted, they are taken off our list and can no longer be adopted by another donor. Typically, the gifts a family receives through our program are the only ones they will receive this year. If for any reason you feel that you may not be able to fulfill this commitment, please do not adopt a family. If you are unable to purchase gifts for your family or families due to an emergency, please contact Sandy Morales, Development Director, at [smorales@miraclesforkids.org](mailto:smorales@miraclesforkids.org) or call 714-705-4541, immediately and explain your situation.